

# TAKAO NURSERY

Prices & Terms Effective on orders shipping 7/1/18 through 6/30/19

## Terms and Conditions

- Minimums:** 1 Box = 4 trays (all sizes and product can be combined)
- Pricing:** Subject to change without prior notice. All orders scheduled to ship after 7/1/18 will be priced at next seasons pricing.
- Ordering:** All orders are placed through our network of brokers. Please contact broker for pricing. We primarily grow pre-booked custom orders. However, we do offer items for immediate shipping on our Extra Availability List, updated weekly. Orders from this list must be placed by Thursday at noon to ship out the following week. Deadline for orders shipping to Oregon or Hawaii is 10 days before scheduled ship date.
- Cancellations:** No cancellations permitted after material has been stuck, or without prior approval. Orders that are cancelled after production will be held from shipping to resell on availability, any unsold material will be invoiced one week after the scheduled ship date.
- Backorders:** Please let us know if you would like to cancel a backorder after notification, otherwise the backorder will be automatically inputted in our system and shipped. We do not cover freight on any backorders.
- Claims:**
- \*All claims for dead or damaged plants must be made within 72 hours of delivery to be honored, an instruction sheet is inserted in every box.
  - \*Notify your broker immediately of any freight damage so they may claim with the proper carrier
  - \*All plant shortages must be notified within 10 days for consideration.
  - \*Please note if inclement weather is questionable please notify us to hold your shipment, otherwise we can not be responsible for damages of frozen shipments or excessive heat and will not honor claims.
  - \*Please do not discard any trays until Takao Nursery has been notified we may occasionally request that they be returned to us or that pictures be taken.
  - \*Our liability will be limited to only the costs of the plant material in the shipment.
  - \*All claims are considered closed 6 months after ship date.
  - \*Failure to comply with these terms may result in a denied claim.
- Lead Times:** 72 cell - 10 to 18 weeks      128 cell - 8 to 16 weeks
- Labels:** \$0.08 per label (available on limited items)  
\*For select patented items labels are required and are included in the cost of the plants. These are marked "required" on the price list
- Freight Charges:** Boxes (holds 4 trays): \$8.50 each      Dimensions: 26x22x13      Weight: 30 lbs per box  
Pallet: \$6.00 each (holds up to 66 trays)      Dimensions: 40x48x66  
Fed Ex Ground Surcharge - \$3.50/box
- Ship Methods:** Outside California: Fed Ex and On Trac (select zip codes in UT, AZ, NV, OR, WA, CO)  
Within California: GSO, On Trac, Fed Ex, Customer Pick Up (Thursday & Friday)  
\*For orders 29 trays or more will ship palletized within California
- Other Charges:** Phyto: \$50.00 to \$180.00 based on quantity shipped (30 day lead time is required for shipments to Canada)